

Hermes Case Study

Parcel Sorting Made Easier

Faced with a growing challenge to sort and deliver parcels to an ever tighter schedule, Hermes UK contacted Sovex to come up with a solution to help.

As the UK's largest home delivery courier handling more than 140 million collections and deliveries per year, this was no small challenge. Any solution needed to be able to handle a wide variety of parcel size and shape at variable speeds.

The Sovex Solution

Following several site visits Sovex engineers presented a plan combining a number of Sovex material handling machines, maximising the use of space available at all of Hermes' depots. Both fixed and mobile conveyors were installed, tailored to meet the specific needs identified. This enabled Hermes to unload, sort and load millions of pieces of loose mail in a more efficient and cost effective way, ensuring that they can meet their client service level agreements.

Through Sovex Connect our engineers provide quarterly servicing of all machines at Hermes' mail handling sites and are on hand 24/7 in case of emergency breakdowns. This ensures a smooth running of the Hermes operation, minimising any downtime and ensuring they can keep to their demanding schedules.

'Sovex have been a leader in the provision of new conveying equipment for Hermes, meeting our specific requirements at an extremely competitive price'

*Peter Jones,
Engineering Manager,
Hermes*