

Logistics Operations

Advanced Apprenticeship and Level 3 Certificate



“This programme enabled our team leaders to progress to middle management. Staff motivation, retention and efficiency has also increased as a result.”

Shaun Berry, Operations Manager, PJH Group Ltd

Your managers will develop into knowledgeable and confident leaders - becoming better informed decisions makers

Factfile

Aimed at:

Supervisors or team leaders with responsibilities in operations, transportation or freight

Length of Level 3 Qualification:

3 - 6 months

Length of Advanced Apprenticeship:

6 - 12 months

Location:

Greater Manchester, Warrington, Merseyside

Funding:

Usually part or fully Government funded

Employer commitment:

Study time/access for training and development

For enrolment:

Freephone: 0800 389 5283

Email: apprenticeships@mantralearning.co.uk

The programme

The Level 3 Certificate in Logistics Operations (QCF) gives staff the competence and understanding to manage key aspects of a logistics operation. It has been designed to support those involved with distributive operations such as dealing with the handling and storing of goods within a commercial, industrial or remover's warehouses or freight facility.

The Level 3 Certificate in Logistics Operations has been developed by Skills for Logistics to meet the needs of the industry and forms the competence element of an Advanced Apprenticeship.

Employer benefits

- 88 % of employers reported an increase in workforce morale and motivation following a Mantra course
- 74 % of employers state that customer service has improved as a result of Mantra Learning
- 67 % of employers experienced an improvement in productivity and growth
- Access to a fully funded Health and Safety audit worth over £300, and a Business Improvement Needs Analysis (BINA)

Outcomes

The programme ensures your staff understand the relationship between the role of logistics operations and business success. The Advanced Apprenticeship also equips staff with the key skills to drive your business forward.

ENABLING PEOPLE TO TRANSFORM BUSINESS

Logistics Operations

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“Fantastic course! My Apprentice has gone from strength to strength”

Programme delivery

All Mantra Learning Training Advisors are industry professionals who are specialists in the area in which they teach and are members of the Institute for Learning.

Programme design

To achieve this qualification, learners need to complete a minimum of 21 credits.

- All 3 units (9 credits) from mandatory group A
- 3 credits from optional group B
- 3 credits from optional group C
- 3 credits from optional group D
- 3 credits from optional group E

Mandatory units

Mandatory group A (credit value required: minimum 9, maximum 9)	Credit	Level
Make an effective contribution to a business in the logistics sector	3	2
Health, safety and security at work	3	2
Optimise the use of logistics resources	3	3

Optional units

Optional group B (credit Value required: minimum 3, maximum 4)	Credit	Level
Improve performance in logistics operations	4	3
Provide leadership for your team in logistics operations	4	3
Allocate and check work in your team in logistics operations	3	3

Optional group C (credit value required: minimum 3, maximum 6)	Credit	Level
Maintain the safety and security of hazardous goods and materials in logistics operations	6	3
Supervise the receipt, storage or dispatch of goods	6	3
Minimise the environmental impact of logistics operations	3	3

Optional group D (credit value required: minimum 3, maximum 5)	Credit	Level
Arrange the transportation of goods using multiple transport modes	3	3
Schedule logistics operations to meet customers requirements	4	3
International road transport operations	5	4

Optional group E (credit value required: minimum 3, maximum 4)	Credit	Level
Contribute to the provision of customer service in logistics operations	3	2
Ensure compliance with legal, regulatory, ethical and social requirements in logistics operations	3	3
Respond to problems in logistics operations	3	3
Apply technology in logistics operations	4	3

Additional Apprenticeship units

Key skills at level 2 - literacy, application of number and ICT
Employment rights and responsibilities workbook
Personal learning and thinking skills

Assessment

The Mantra Learning Advisor will use a range of assessment methods including observation, question and answer, video, professional discussion and written reports. Their visits usually take place once a month with progress assessed and reviewed every three months or sooner if necessary. We also arrange an Employer Review every six months to measure the impact of the programme on your business.

Opportunities for further development

Learners can progress to:

- Foundation Degree in Logistics Management delivered by Mantra in collaboration with Bolton University

**For further information and
to increase the value of your staff:
FREEPHONE**

0800 389 5283

www.mantralearning.co.uk



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